



**IMS Manual
V4 Nov 20**

Quality Policy

Our ambition is to be the specialist waste management company of choice within our industry sector and to our chosen customer base.

We will achieve this by:

- Designing and delivering a professional service from specialist disposal advice to site clearances that meet or exceed customer expectations
- Recognising that an environment of technical excellence and a culture of continual improvement is paramount to our success
- Strictly working within the Environment Agency and all other regulatory environments
- Continually monitoring business resources, risks and opportunities to enable the achievement of expectations for customers and stakeholders alike
- Rigorously monitoring our performance against our quality objectives and committing to ensuring we satisfy all applicable requirements
- Using ISO 9001:2015 as a framework for setting quality objectives.

This policy will be made available to all interested parties and via our website.

Managing Director



Environmental Policy

Site Clear Solutions Limited is committed to minimising the impact of its activities on the environment. We will achieve this by:

- Working in partnership with our customer base and supply chain to segregate, recycle and prevent waste going to landfill wherever possible
- Complying with all applicable legislation and all other requirements that we have considered may have an impact on the environment
- Actively managing our significant aspects and impacts and setting targets for continual improvement with the objective of protecting the environment
- Maintaining and operating our vehicles, premises, plant and equipment as efficiently as possible and identifying improvement opportunities
- Preventing and minimising the risk of pollution through good practice and monitoring the impact of our activities
- Proactively minimising waste and maximising recycling opportunities
- Communicating this policy to everyone working for and on behalf of the company and to interested parties
- Using ISO 14001:2015 and 9001:2015 as a framework for setting environmental objectives.

Managing Director